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Eilidh Canning Municipal Clerk 5 Rue J.E. Hatfield, Tusket, NS BOW 3M0

Dear Eilidh,

Recently a member of our Accessibility Committee presented me with an issue to be discussed at a future Committee meeting. This issue could be argued by some that it is beyond the scope of our committee and the Accessibility Act. However, the act is not clear on this subject so I wish to ask Council to address the issue. The subject of my concern is the following concern brought to me:

"Before becoming a councilor I heard many complaints of travel annoyances, disruptions and miss communications. Now that I am a councilor the same problem still exists.

Halifax Doctors and their supporting staff seem to approach their patient lists as if all lived within Halifax and its surrounding areas.

This causes serious problems with our folks living here in the tri - counties. Often travel time is simply overlooked. Scheduling and rebooking become a common problem.

It is time to address this issue and see how we can begin to find solutions. Hopefully we can begin this conversation within our accessibility committee.

Thank You."

Here is an area of the act that may include this issue as one that might fall within our mandate but I leave it to Council to decide.

- "(c) "barrier" means anything that hinders or challenges the full and effective participation in society of persons with disabilities including a physical barrier, an architectural barrier, an information or communications barrier, an attitudinal barrier, a technological barrier, a policy or a practice;
- (i) "disability" includes a physical, mental, intellectual, learning or sensory impairment, including an episodic disability, that, in interaction with a barrier, hinders an individual's full and effective participation in society;
- (m) "organization" includes the Government, a sole proprietorship, corporation, society, association, partnership and limited liability partnership, any association of individuals and any similar body;"

Thank you for your consideration of this important issue.

P. Earl Muise,

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Chair, Accessibility Committee